



February 13th, 2025

PRODUCT END OF SALES & END OF SERVICABLE LIFE NOTIFICATION

FLUOROSCAN® InSight FD®

Product Codes - INSIGHT FD, INSIGHT FD Refresh, INSIGHT FD Flex

Dear Hologic Customer:

We are committed to providing technologically advanced products and the highest quality customer service and product support. We pride ourselves on being the leading manufacturer of Women's Health products, a goal that could not be achieved without customers like you. Thank you!

With this in mind, and after careful consideration, we are advising of the **end of sales and end of serviceable life of the Fluoroscans® InSight FD® system.**

End of Sales Announcement

Due to an increasing scarcity of components we have determined that it is necessary to announce **end of sales for Fluoroscans® InSight FD® system as of 30th September 2025.** This decision is relevant for all markets across Europe, Middle East, Africa, Canada, Latin America and Asia Pacific.

End of Serviceable Life Announcement

Hologic will strive to provide service and service parts (subject to parts availability) for 7 years from the date of purchase. Therefore, we advise that

- **Fluoroscans® InSight FD® systems purchased and installed as of 1st October 2019 or later,** will continue to be supported until 7 years post the date of system installation, subject to parts availability.
- **Fluoroscans® InSight FD® systems installed as of or prior to 30th September 2018** cannot be guaranteed service.

Please consult table below for end of serviceable life based on date of installation of system:

Fluoroscans® InSight FD Install Date:	End of Serviceable Life Effective Date:
On or prior to September 30, 2018	January 1, 2026
October 1, 2018 to September 30, 2019	January 1, 2027
October 1, 2019 to September 30, 2020	January 1, 2028
October 1, 2020 to September 30, 2021	January 1, 2029
October 1, 2021 to September 30, 2022	January 1, 2030
October 1, 2022 to September 30, 2023	January 1, 2031
October 1, 2023 to January 30, 2024	January 1, 2032
October 1, 2024 to September 31, 2025	January 1, 2033

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We appreciate that this announcement may raise questions, and we are here to assist you. Please contact your local Hologic representative or regional office – see contact details in appendix.

We thank you for your support as we transition through the life cycle event for this long-standing platform. We remain committed to providing our customers with the highest-quality products and service and look forward to continuing to serve you in the future.

Sincerely,



Tanja Brycker
VP, International Strategic Development
Breast & Skeletal Health & GYN Surgical



Ian Eggs
Corporate VP, International
Sales & Service Enablement

Appendix – Hologic International Customer Service contact details

Country	HOLOGIC Customer Service emails
Belgium	eordersbenelux@hologic.com
Luxemburg	
Netherlands	
Germany	eordersgermany@hologic.com
Austria	
Switzerland	
UK	customerserviceuk@hologic.com
Ireland	
Spain	eordersiberia@hologic.com
Portugal	
Sweden	eordersnordics@hologic.com
Denmark	
Finland	
Norway	
Italy	eordersitaly@hologic.com
France	eordersfrance@hologic.com
Australia & New Zealand	ANZ-customerservice@hologic.com
Japan	JPN-Service@hologic.com
Hong Kong	AP-techsupport-img@hologic.com
China	CustomerServiceCN@hologic.com
Emerging Asia countries	AP-techsupport-img@hologic.com
Canada	Canada2@hologic.com
LatAm	PO.LATAM@hologic.com
ALL other INTL countries	eordersdistributors@hologic.com